

You are making a difference!

Thank you for using a Nortec shared laundry.
By doing so, you help support biodiversity
and increase CO₂ absorption in Danish nature
through our nature project Norland.

We are always ready
to help if you need it.

A simpler everyday
life with the **shared
laundry**

You can find answers to our most frequently
asked questions at nortec.dk/faq

You are also welcome to contact us at
[+45 7643 7006](tel:+4576437006) or kundeservice@nortec.dk

← Get started



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How to get started with your laundry

Create your user

Download the e-vaskeri app and create a user. Follow the instructions and choose the setup option that suits you. You can also visit www.e-vaskeri.dk.

If you do not have a smartphone or computer, please contact us and we will help you get started.

If you already have a user, it must be closed and a new user must be created for the new laundry.

Activate your account

At the laundry terminal, activate your account by scanning your personal QR code from the app or your laundry tag. Then enter the activation code.

Add funds

Top up your account by transferring an amount of your choice in e-vaskeri.

Avoid manual top-ups by signing up for Automatic Top-Up, which refills your balance when it reaches zero.

All payments must be approved using MitID.

Scan for more languages



Laundry tag or app?

Now you need to choose how you want to use the laundry. It's entirely up to you whether you use the QR code in the app or a physical laundry tag.

QR code

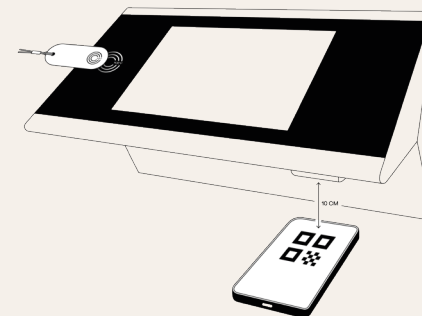
- 100% digital solution
- Ready in 2 minutes
- No need for a physical tag
- Always close at hand



Get started easily

You can control all machines in the laundry from a single terminal. Start by identifying yourself with either a QR code or laundry tag and follow the instructions:

1. Scan your QR code or laundry tag on the terminal
2. Touch the screen
3. Follow the instructions for the machine you want to use
4. Scan your QR code or laundry tag on the terminal again to confirm your selection and pay



Alternative metoder

Order a laundry tag: Order via e-vaskeri (only these tags are activated upon delivery) – or obtain one from your administration.

Combination: You can also choose to use both solutions together. Start with either QR code or laundry tag.



A smarter laundry
– fast, simple, and intuitive

One terminal for the entire laundry

You control all machines in the laundry from a single touchscreen terminal.

Start a machine using a QR code or laundry tag, and let the built-in AI assistant help you choose the right program and avoid overlaps with other bookings.

Enjoy using the laundry.